

## Technology Resources

Resources for Personal Laptop and Mobile Device. For more info visit: <http://uclahs.fyi/itfaq>

### Personal Laptop Requirements Checklist:

Description	Windows	Mac
<input type="checkbox"/> <b>Check for Encryption</b> - see if your device is already encrypted.	<b>Check BitLocker</b> <a href="https://uclahs.fyi/check-bitlocker">https://uclahs.fyi/check-bitlocker</a>	<b>Check FileVault</b> <a href="https://uclahs.fyi/check-filevault">https://uclahs.fyi/check-filevault</a>
<input type="checkbox"/> <b>Encrypt your laptop</b> - BitLocker and FileVault are recommended for personal computers and are built-in for most Windows and Mac operating systems.	<b>Set-up BitLocker</b> <a href="https://uclahs.fyi/set-up-bitlocker">https://uclahs.fyi/set-up-bitlocker</a>  <b>Note: Bitlocker is not available for Windows 10 Home Editions. See supported versions:</b> <a href="https://it.uclahealth.org/computing-requirements">https://it.uclahealth.org/computing-requirements</a>	<b>Set-up FileVault</b> <a href="https://uclahs.fyi/set-up-filevault">https://uclahs.fyi/set-up-filevault</a>
<input type="checkbox"/> <b>ClearPass OnGuard</b> – ensures your device is properly encrypted and allows you to access the UCLAHealthSecure wireless network.	<b>Install OnGuard</b> <a href="https://uclahs.fyi/install-onguard-windows">https://uclahs.fyi/install-onguard-windows</a>	<b>Install OnGuard</b> <a href="https://uclahs.fyi/install-onguard-mac">https://uclahs.fyi/install-onguard-mac</a>
<input type="checkbox"/> <b>FireEye</b> – malware protection software.	<b>Install FireEye Agent</b> <a href="https://uclahs.fyi/fireeye-win">https://uclahs.fyi/fireeye-win</a>	<b>Install FireEye Agent (Mac 10.xx)</b> <a href="https://uclahs.fyi/fireeye-mac">https://uclahs.fyi/fireeye-mac</a>  <b>Install FireEye Agent (Mac 11.xx Big Sur)</b> <a href="https://uclahs.fyi/fireeye-mac11">https://uclahs.fyi/fireeye-mac11</a>
<input type="checkbox"/> <b>UCLA Health Virtual Private Network (VPN)</b> – allows you to securely access UCLA Health Sciences resources from remote locations.	<b>Install UCLA Health VPN</b> <a href="https://uclahs.fyi/gpvpn-windows">https://uclahs.fyi/gpvpn-windows</a>	<b>Install UCLA Health VPN</b> <a href="https://uclahs.fyi/gpvpn-macos">https://uclahs.fyi/gpvpn-macos</a>
<input type="checkbox"/> <b>Zoom</b> – secure, web-based video conferencing system.	<b>Install Zoom (Health Sciences instance)</b> <a href="https://uclahs.fyi/zoom-install">https://uclahs.fyi/zoom-install</a> <b>OR</b> <b>Install Zoom (Campus instance)</b> <a href="https://ucla.zoom.us/">https://ucla.zoom.us/</a>	<b>Install Zoom (Health Sciences instance)</b> <a href="https://uclahs.fyi/zoom-install">https://uclahs.fyi/zoom-install</a> <b>OR</b> <b>Install Zoom (Campus instance)</b> <a href="https://ucla.zoom.us/">https://ucla.zoom.us/</a>
<input type="checkbox"/> <b>Safe Exam Browser (SEB)</b> – a lockdown browser that regulates activities during online midterms and final exams. <b>(Only for DGSOM Students)</b>	<b>Install SEB</b> <a href="https://uclahs.fyi/seb-install">https://uclahs.fyi/seb-install</a>	<b>Install SEB</b> <a href="https://uclahs.fyi/seb-install">https://uclahs.fyi/seb-install</a>

## Mobile Device Requirements Checklist:

Description	iOS	Android
<input type="checkbox"/> <b>AirWatch Intelligent Hub</b> – mobile device encryption.  For more info: <a href="https://uclahs.fyi/airwatch">https://uclahs.fyi/airwatch</a>	<b>Install AirWatch</b>  <a href="https://uclahs.fyi/airwatch-ios">https://uclahs.fyi/airwatch-ios</a>	<b>Install AirWatch</b>  <a href="https://uclahs.fyi/airwatch-android">https://uclahs.fyi/airwatch-android</a>
<input type="checkbox"/> <b>Duo</b> – multi factor authentication.  To activate Duo for Health Sciences: <a href="https://uclahs.fyi/uclahealth-mfa">https://uclahs.fyi/uclahealth-mfa</a>  To activate Duo for UCLA main campus: <a href="https://uclahs.fyi/ucla-mfa">https://uclahs.fyi/ucla-mfa</a>	<b>Install Duo</b>  <a href="https://uclahs.fyi/duo-ios">https://uclahs.fyi/duo-ios</a>	<b>Install Duo</b>  <a href="https://uclahs.fyi/duo-android">https://uclahs.fyi/duo-android</a>
<input type="checkbox"/> <b>Poll Everywhere</b> – live interactive audience participation.  For more info: <a href="https://uclahs.fyi/pollev-guide">https://uclahs.fyi/pollev-guide</a>	<b>Install Poll Everywhere</b>  <a href="https://uclahs.fyi/pollev-ios">https://uclahs.fyi/pollev-ios</a>	<b>Install Poll Everywhere</b>  <a href="https://uclahs.fyi/pollev-android">https://uclahs.fyi/pollev-android</a>
<input type="checkbox"/> <b>Zoom</b> - secure, web-based video conferencing system.	<b>Install Zoom</b>  <a href="https://uclahs.fyi/zoom-ios">https://uclahs.fyi/zoom-ios</a>	<b>Install Zoom</b>  <a href="https://uclahs.fyi/zoom-android">https://uclahs.fyi/zoom-android</a>

### Questions

Please contact Customer Care at 310-267-CARE (2273). Specialists are available 24/7 to provide support. To receive assistance, please visit virtual IT Connect help desk: <https://uclahs.fyi/itconnect>, login using your AD/mednet credential.