

Technology Resources

Resources for Personal Laptop and Mobile Device. For more info visit: <http://uclahs.fyi/itfaq>

Personal Laptop Requirements Checklist:

Description	Windows	Mac
<input type="checkbox"/> Check for Encryption - see if your device is already encrypted.	Check BitLocker https://uclahs.fyi/check-bitlocker	Check FileVault https://uclahs.fyi/check-filevault
<input type="checkbox"/> Encrypt your laptop - BitLocker and FileVault are recommended for personal computers and are built-in for most Windows and Mac operating systems.	Set-up BitLocker https://uclahs.fyi/set-up-bitlocker Note: Bitlocker is not available for Windows 10 Home Editions. See supported versions: https://it.uclahealth.org/computing-requirements	Set-up FileVault https://uclahs.fyi/set-up-filevault
<input type="checkbox"/> ClearPass OnGuard – ensures your device is properly encrypted and allows you to access the UCLAHealthSecure wireless network.	Install OnGuard https://uclahs.fyi/install-onguard-windows	Install OnGuard https://uclahs.fyi/install-onguard-mac
<input type="checkbox"/> FireEye – malware protection software.	Install FireEye Agent https://uclahs.fyi/fireeye-win	Install FireEye Agent (Mac 10.xx) https://uclahs.fyi/fireeye-mac Install FireEye Agent (Mac 11.xx Big Sur) https://uclahs.fyi/fireeye-mac11
<input type="checkbox"/> UCLA Health Virtual Private Network (VPN) – allows you to securely access UCLA Health Sciences resources from remote locations.	Install UCLA Health VPN https://uclahs.fyi/gvpn-windows	Install UCLA Health VPN https://uclahs.fyi/gvpn-macos
<input type="checkbox"/> Zoom – secure, web-based video conferencing system.	Install Zoom (Health Sciences instance) https://uclahs.fyi/zoom-install OR Install Zoom (Campus instance) https://ucla.zoom.us/	Install Zoom (Health Sciences instance) https://uclahs.fyi/zoom-install OR Install Zoom (Campus instance) https://ucla.zoom.us/
<input type="checkbox"/> Safe Exam Browser (SEB) – a lockdown browser that regulates activities during online midterms and final exams. (Only for DGSOM Students)	Install SEB https://uclahs.fyi/seb-install	Install SEB https://uclahs.fyi/seb-install

Mobile Device Requirements Checklist:

Description	iOS	Android
<input type="checkbox"/> AirWatch Intelligent Hub – mobile device encryption. For more info: https://uclahs.fyi/airwatch	Install AirWatch  https://uclahs.fyi/airwatch-ios	Install AirWatch  https://uclahs.fyi/airwatch-android
<input type="checkbox"/> Duo – multi factor authentication. To activate Duo for Health Sciences: https://uclahs.fyi/uclahealth-mfa To activate Duo for UCLA main campus: https://uclahs.fyi/ucla-mfa	Install Duo  https://uclahs.fyi/duo-ios	Install Duo  https://uclahs.fyi/duo-android
<input type="checkbox"/> Poll Everywhere – live interactive audience participation. For more info: https://uclahs.fyi/pollev-guide	Install Poll Everywhere  https://uclahs.fyi/pollev-ios	Install Poll Everywhere  https://uclahs.fyi/pollev-android
<input type="checkbox"/> Zoom - secure, web-based video conferencing system.	Install Zoom  https://uclahs.fyi/zoom-ios	Install Zoom  https://uclahs.fyi/zoom-android

Questions

Please contact Customer Care at 310-267-CARE (2273). Specialists are available 24/7 to provide support. To receive assistance, please visit virtual IT Connect help desk: <https://uclahs.fyi/itconnect>